

Rook

Cleaning Procedure

Dirty sensors can cause false errors such as "EA", "A", "b", "dbL", and "HLF" errors, and may decrease the performance of your Kolibri Rook Currency Counter. It is suggested that the user performs daily maintenance on the unit to maintain top performance.

Items Needed

- Soft microfiber cloth
- Bristle brush
- Can of compressed air
- Isopropyl alcohol

Steps

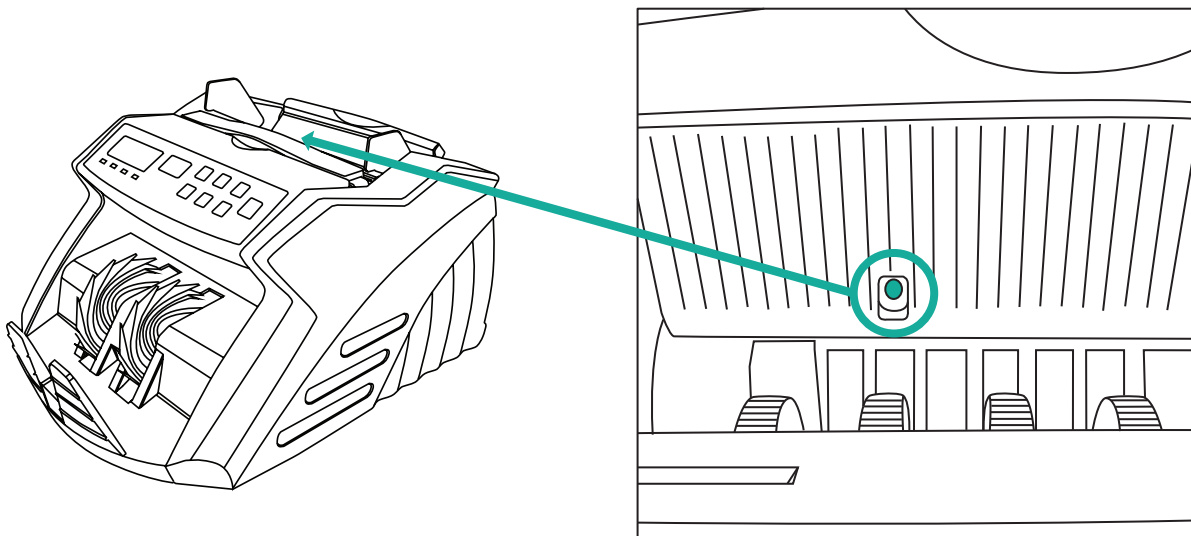
1. First, make sure the unit is turned off and unplugged
2. Perform the cleaning of each sensor, one step at a time (a to c), and check after each step if this resolves the issue. If it does not, proceed to the next cleaning step
 - a. Wipe away dust with a soft microfiber cloth or a bristle brush
 - b. Clean the sensors using a can of compressed air
 - c. Clean with a cotton swab lightly moistened with isopropyl alcohol – gently wipe the sensors with the swab.

Refer to the photos below showing the location of the Kolibri Rook sensors. For each sensor, follow the steps as described above.

Sensor Locations

Hopper Sensor:

Locate the hopper sensor as shown below. This sensor is at the top of the unit, where money is placed for counting.

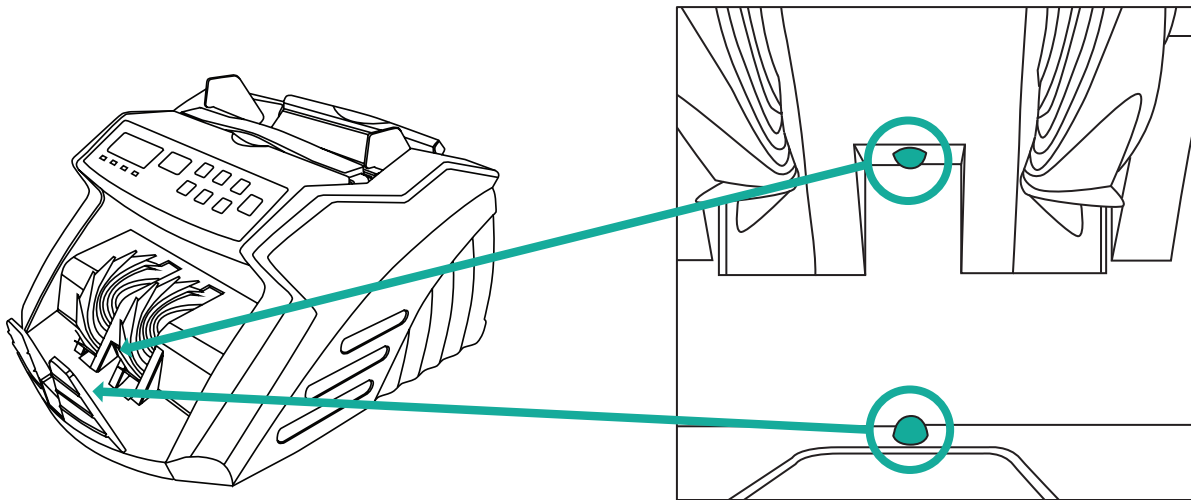


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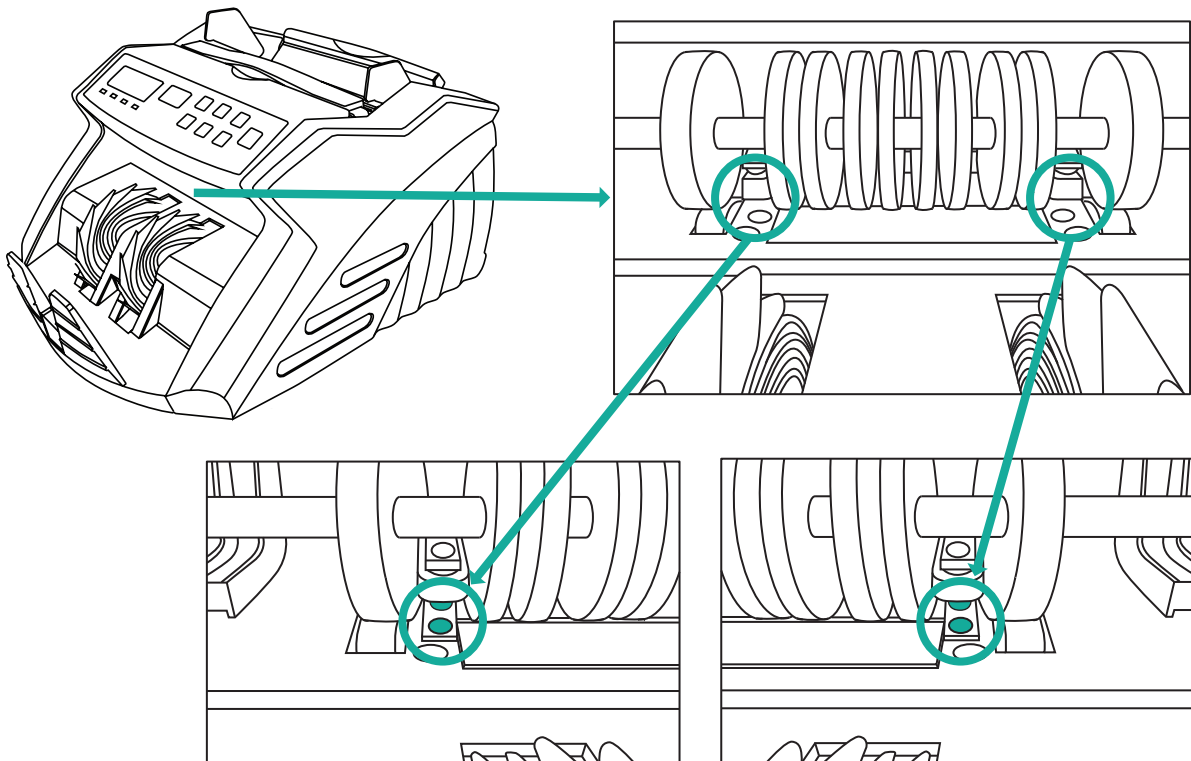
Stacker Sensor:

Locate the 2-part stacker sensor as shown below. These pair of sensors are seated in the stacker pocket, where the money rests after counting/sorting.



Counting Sensor:

Locate the two counting sensors, which are underneath the display panel as shown below. Note there are two counting sensors (left and right). Each of these sensors has an upper and lower component.

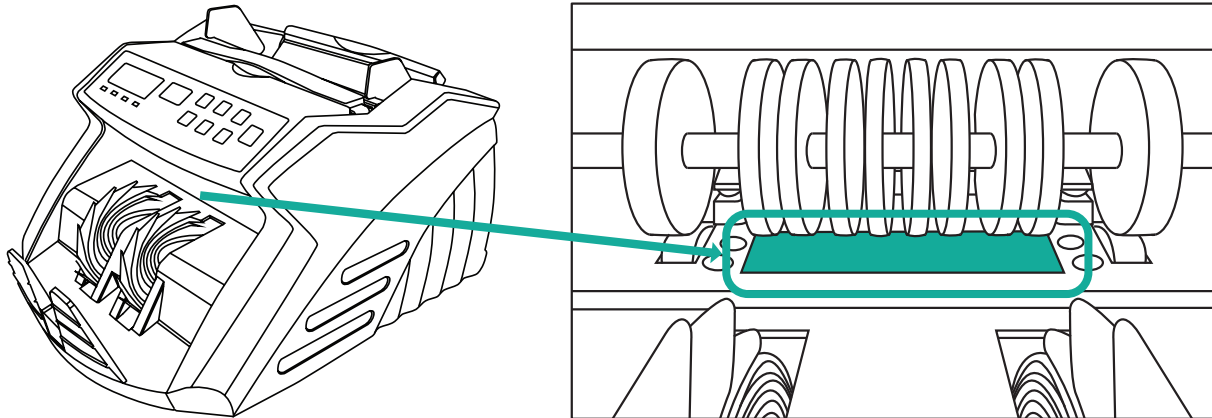


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Stacker Sensor:

Locate the 2-part stacker sensor as shown below. These pair of sensors are seated in the stacker pocket, where the money rests after counting/sorting.



If, after cleaning all sensors, this does not resolve the issue, please see the support section on the Kolibri USA website at www.kolibriusa.com, or contact Kolibri Support at support@kolibriusa.com for further troubleshooting.