

BISHOP

Cleaning Procedure

Dirty sensors can affect the Kolibri Bishop performance and cause genuine bills to be rejected. It is suggested that the user performs regular maintenance on the unit to maintain top performance and prolong its service life.

Item Needed

- Can of compressed air

Steps

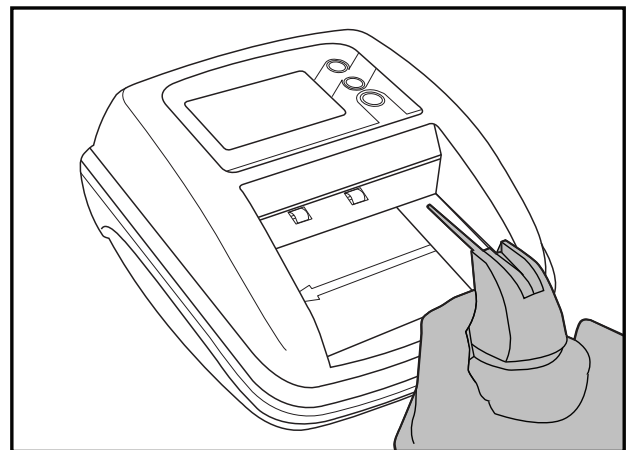
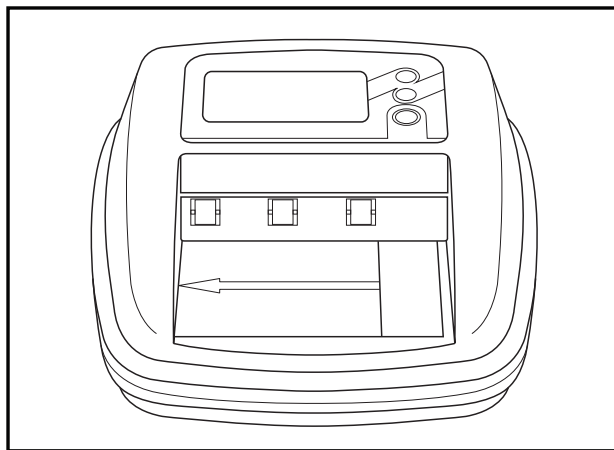
1. First, make sure the unit is turned off and unplugged
2. Insert nozzle on can of compressed air through the front insertion slot approximately $\frac{1}{4}$ of an inch to blow away any debris that may have accumulated inside the unit
3. Wipe away dust with a soft microfiber cloth from both the front and back slots
4. Plug the unit back in and turn the machine on to reset the device

*Do not insert the nozzle more than $\frac{1}{4}$ inch into the unit as it may damage the sensor mechanisms inside the Kolibri Bishop unit

Refer to the photos below showing the exact location for cleaning the Kolibri Bishop.

Cleaning Locations

Overview:



Note: Several factors can cause a Kolibri Bishop to not recognize a genuine bill:

- Bills are not inserted the proper way with the correct face and orientation
- Overly wrinkled, overly creased, and overly worn bills
- Dropping the unit or bumping into the unit during use
- A harsh change in temperature
- Extended period of non-use
- Improper maintenance or lack of preventative maintenance/cleaning

Kolibri suggests that the user cleans the unit at least once per week. For heavy use locations and operations, the user may clean the unit daily to avoid heavy buildup that may cause improper operation. When the unit is not in use, Kolibri suggests that the user covers the unit with a dust cover.

If, after cleaning all sensors, this does not resolve the issue, please see the support section on the Kolibri USA website at www.kolibriusa.com, or contact Kolibri Support at support@kolibriusa.com for further troubleshooting.